

Vermont Housing Manager's Association

29th Annual Conference

November 4 & 5, 2010

Topnotch Resort & Spa
Stowe, Vermont



Vermont Housing Finance Agency

PIZZAGALLI PROPERTIES, LLC



Questions, Consideration and Reasonable Accommodations

For conference questions or considerations, please contact your VHMA Education Committee Chair, Heidi Setien, at 802-828-6021 or via email at heidi.setien@vt.usda.gov

Conference participants who are in need of a Reasonable Accommodation are asked to contact Heidi Setien by October 15, 2010 to make their needs known.

SCHOLARSHIP REQUESTS

VHMA promotes educational opportunities for its members. We do not want to turn away anyone who has a difficulty affording quality training. Therefore, every year VHMA offers scholarships to support members who are looking to attend VHMA trainings or conferences.

A VHMA member may request a scholarship for this conference. All requests will be reviewed by the executive committee and responded to within a timely manner. Scholarships shall be granted in the range of \$50-\$250.

The following criteria will be taken into consideration during the review:

- Active or inactive membership
- Length of membership with VHMA
- Amount of request
- Total requests received for the given year
- Total requests received from the same organization
- Size of company
- Number of requests for given event
- VHMA financial position

Please forward your written request for consideration to Heidi Setien via email at heidi.setien@vt.usda.gov. **Requests must be received no later than October 2, 2010.**

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Hotel Accommodation Details and Deadlines

The conference fee does NOT include overnight accommodations. If you are in need of overnight accommodations you must call the hotel directly at 1-800-451-8686.

Identify yourself as a VHMA Conference Attendee.

\$145.00 Single or Double Occupancy

This rate includes overnight accommodations (per room, per night), and is subject to Vermont State Rooms and Meals tax (currently 9% and Stowe Tax 1%).

Please contact the hotel directly for information on other Resort Accommodations.

**Hotel Reservations must be made
No Later than October 2, 2010.**

Any reservations received after October 2, 2010 will be accommodated based on availability and may be subject to prevailing rates.

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Topnotch Spa

The Spa at Topnotch is acclaimed as one of the Top 10 spas in the US. Rejuvenating and exotic spa treatments and services are available. Contact 1-800-451-8686 for more information or to schedule a treatment.

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DAY ONE - AGENDA

Thursday, November 4, 2010

7:30 – 8:30 am **Registration**

8:30 – 10:15 am **Welcome & Key Note Speaker**

Key Note Speaker - Rob Peck, Founder & CEA

We are pleased to welcome Rob Peck as our Key Note Speaker this year. Rob Peck is the founder and C.E.A. (Creative Education Advocate) of Zestworks - a speaking, training and consulting firm which believes that "the best test is zest!" The recipient of the International Jugglers Association's 1999 Excellence in Education award, Rob's moving presentations defy convention and gravity. Please visit his website at <http://zestworks.com>

10:30 – 12:00 pm **SESSION "A"**

- **A1. Non Violent Communication (NVC) (Part I) – Judy Nommik & Howard Taylor, Organizers, trainers and practice group facilitators for Vermont NVC**

Can we choose how to hear "Hard to Hear Messages?" – We will look at the fact that we have choices in how to hear and respond to messages that are not easy to hear and respond to. This workshop will include our own challenging situations in a group work format. Attendance at Sessions B1 and C1 are recommended, but not needed to benefit from this session.

- **A2. Fair Housing – Jen Still, Occupancy and Compliance Manager for Cathedral Square**

This workshop will include a discussion of the Fair Housing Law, as well as an overview of federal and state protected classes. Best practices (and worst) will be reviewed and actual case law from around the country will be presented.

- **A3. Going Green in Affordable Housing – Ken Welch, Green Construction Specialist & Eric Reynolds, Director of Facilities**

A presentation of the importance of more rigorous levels of energy efficiency, overview of the roadmap, funding sources, and two (2) recent examples of projects. This session will be Moderated by Craig Peltier of Vermont Housing and Conservation Board with Ken Welch, Neighborhood Works of Western Vermont and Eric Reynolds, Housing Trust of Rutland County as panelists.

- **A4. Bed Bugs – Gary Nielson, Entomologist and Director of Training, JP Pest Solutions**

Bed Bug infestation can result in substantial property loss. Come learn how you can keep this from happening to your property. This session will provide successful control strategies and tips for early detection and prevention.

12:15 – 1:15 pm Lunch & VHMA Annual Meeting

1:30 – 2:45 pm SESSION “B”

- **B1. Non Violent Communication (Part II) - Judy Nommik, & Howard Taylor, Organizers, trainers and practice group facilitators for Vermont NVC**

How Can Understanding Empathy and Gratitude Help Resolve Challenging Situations?

We will learn to identify our “opponent’s” feelings and needs in our own challenging situations and see how this can be a key to the resolution of the situation. You need not have been in Session A1 to benefit from this one.

- **B2. Fair Housing (Continued)**
- **B3. Year 15 Compliance Issues - Eric Schmitt, Director of Asset Management**

It is never too early to start considering how a project will be able to continue to operate beyond the initial fifteen years of a project’s life. We will discuss the challenges and issues that need to be addressed in order to prepare for the preservation of projects at the end of their compliance period. Some of the topics will include extended use period compliance, assessing the level of rehab necessary, limited partner exit strategies, sources, and relocation considerations.

- **B4. Biohazards: Recognition and Risk with Clean Up – Joshua Lavallee, Owner**

This session will provide education and awareness to onsite property management and maintenance technicians, who may be the first to discover a biohazard in an apartment.

2:45 – 3:00 pm Break

3:00 – 4:30 pm SESSION “C”

- **C1. Non Violent Communication – (Part II Continued)**
 - **C2. Fair Housing – (Continued)**
 - **C3. Year 15 Compliance Issues – (Continued)**
 - **C4. Biohazards: Recognition and Risk with Clean Up – (Continued)**
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4:30 – 5:30 pm State & Federal Roundtable

We are pleased to have representatives from The Vermont Housing Finance Agency, Vermont State Housing Authority, Vermont Housing & Conservation Board, United States Department of Agriculture and the Department of Housing and Urban Development on hand to talk about the outlook of state and federal funding.

6:00-7:00 pm Reception

7:00- 11:00pm Dinner & Entertainment – Top Hat Entertainment

DAY TWO - AGENDA

Friday, November 5, 2010

8:00 – 9:00 am Registration – Breakfast

9:00 –10:30 am SESSION “D”

- **D1. Elderly Housing – Susan Wehry, M.D.**

In this highly interactive workshop, Dr. Wehry uses clips and actual stories to explore the issues for older adults with mental illness or diminishing capacity due to dementia. At the end of this workshop, participants should have the ability to:

- define autonomy, independence, substituted decision-making.
- discuss what is meant by “all behavior is communication of an unmet need”.
- describe how capacity is assessed and distinguish capacity from competency.
- describe practical strategies for addressing challenging behaviors.
- utilize a strength-based approach to engage older adults.

- **D2. Legal – Nadine Scibeck, Attorney at Law**

Come get FREE legal advice, ask those hard to answer questions without worrying about the cost. Send your questions along with your registration form, to be sure they get answered.

- **D3. Lead Paint Compliance Update – Ron Rupp, Program Director, Vermont Lead Hazard Reduction Program at VHCB**

This workshop will discuss the regulatory landscape around lead paint in light of EPA’s new regulation for renovators, changes made to Vermont’s law in 2008, and the Housing and Urban Development rules for federally-assisted housing.

- **D4. REAC – US Housing Consultants**

A representative from US Housing Consultants will provide an overview of the Real Estate Assessment Center (REAC) requirements and latest focus.

10:30 –10:45am Break

10:45–12:00pm

SESSION “E”

- **E1. Elderly Housing – (continued)**
- **E2. Legal – (continued)**
- **E3. Seniors Aging Safely at Home (SASH) – Molly Dugan, Project Manager**

Come learn about this new and innovative care coordination and management model. SASH was designed over the past year with residents living in one of Cathedral Square's senior housing communities in Burlington, Vermont. This program is slated to be demonstrated statewide, in selected subsidized senior housing communities, by the end of the year. In this session you will learn about:

- the 10 Core Components of the SASH Program
- key lessons learned during the design year
- planned funding to maintain the program in a stable and sustainable fashion.

- **E4. Real Estate Assessment Center (REAC) – (continued)**

12:00 noon

Conference Concludes – Bag Lunches Available



Registration Form

2010 VHMA ANNUAL CONFERENCE Topnotch Resort, Stowe, Vermont

1. **Participant Information:** (Please print)

_____	_____
Name	Contact Number
_____	_____
Organization	Email

2. **Please indicate the following:**

Full Conference	_____ \$350 VHMA Member	_____ \$450 Non VHMA Member
Day one only	_____ \$250 VHMA Member	_____ \$350 Non VHMA Member
Day two only	_____ \$150 VHMA Member	_____ \$250 Non VHMA Member
Wednesday Dinner Guest	_____ \$75 per guest.	Guest's Name: _____

3. **Please indicate your Dinner Selection:**

Attendee:	_____ Prime "Cap" of Beef	_____ Grouper	_____ Chicken	_____ Vegetarian
Guest (if applicable)	_____ Prime "Cap" of Beef	_____ Grouper	_____ Chicken	_____ Vegetarian

4. **Please indicate workshop selections:**

Session A: _____ A1. Non Violent Communication (Part I)	Session B: _____ B1. Non Violent Communication (Part II)
_____ A2. Fair Housing	_____ B2. Fair Housing (Continued)
_____ A3. Going Green in Affordable Housing	_____ B3. Year 15 Compliance Issues
_____ A4. Bed Bugs	_____ B4. Biohazards: Recognition and Risk with Clean Up
Session C: _____ C1. Non Violent Communication (Part II, Continued)	Session D: _____ D1. Elderly Housing
_____ C2. Fair Housing (Continued)	_____ D2. Legal
_____ C3. Year 15 Compliance Issues (Continued)	_____ D3. Lead Paint Compliance Update
_____ C4. Biohazards: Recognition and Risk with Cleanup (Continued)	_____ D4. REAC
Session E: _____ E1. Elderly Housing (Continued)	
_____ E2. Legal (Continued)	
_____ E3. SASH	
_____ E4. REAC (Continued)	

4. **Please complete and return with payment by October 15, 2010 to:**

VHMA
Attn: Kim Fitzgerald
c/o Cathedral Square
412 Farrell Street, Suite 100
South Burlington, VT 05403